

# Panasonic KX-TCA 285/385 Wireless Phone

#### **MAIN OPERATIONAL KEYS**

Used to power the phone on and off, end calls, exit various modes or disable alerts while receiving calls:

The POWER/CANCEL (PWR) key is represented by the following RED handset symbol;



#### Used to make or receive calls, operate hands free mode:

The TALK/SPEAKERPHONE key is represented by the following GREEN handset symbol;



## **TURNING THE PHONE ON AND OFF**

- With the phone off, pressing the PWR (Power) key for about 2 seconds and the display will come on
- While on, pressing the PWR (Power) key for about 2 seconds will turn the phone off leaving the display blank

## SWITCHING BETWEEN THE GUIDANCE DISPLAY AND THE DATE AND TIME DISPLAY IN STANDBY MODE

While turned on, pressing the PWR (Power) key will toggle between the two displays

# USING THE KEY LOCK/ KEYGUARD

#### Enabling:

Press and hold the Joystick straight IN. A key will appear on the bottom of the display



#### **Disabling:**

Press and hold the Joystick straight IN. The key on the bottom of the display will then disappear



# **USING THE MEETING MODE**

Press and hold the \* (asterisks) key to turn meeting mode on and off. An M will appear on the display when enabled and disappear when disabled

#### **GETTING TO THE MAIN MENU**

With either standby display showing press the Joystick straight IN. This acts like the Main Menu Soft-key (softkeys change function depending on what is shown on the display above the key itself). While in standby mode pressing the Joystick straight in will show the Main Menu allowing you to enter the following sub-menus: "Ringer Volume", "New Phonebook", "Memo Alarm", "Setting Handset" and "PBX Program",



## **DISPLAYING THE F-CO/DSS KEYS\***

As indicated by the Guidance Display, from standby push the Joystick to the RIGHT as the F-CO soft-key. This will display the first 5 preprogrammed F-CO/DSS Keys\*. Push the Joystick to the RIGHT again or the NEXT soft-key to see the next 5 keys and so on

# **DISPLAYING THE FUNCTION (FUNC) KEYS\*\***

As indicated by the Guidance Display, from standby push the Joystick to the LEFT as the FUNC soft-key. This will display the first 5 preprogrammed Function (FUNC) Keys\*\*. Push the Joystick to the LEFT again as a soft-key or the NEXT soft-key to see the next 5 Function (FUNC) Keys\*\* and so on

# **ANSWERING/PLACING A CALL**

#### Answer a call:

- When your phone is ringing press the TALK key and you will be connected to the caller
- Press the CANCEL (PWR) key to end the call

#### Place an outside call:

- Dial 9 plus the external number and then press the TALK key or -
- Press the TALK key and then dial 9 plus the external number or -
- Select a line by selecting a preprogrammed CO/DSS Key\* plus the external number
- Press the CANCEL (PWR) key to end the call

#### Place an internal call:

- Dial the desired extension number and then the TALK key or -
- Press the TALK key and then dial the desired extension number or -
- Select the preprogrammed CO/DSS key\*
- Press the CANCEL (PWR) key to end the call

#### **AUDIO VOLUME**

While on a call, push the **Joystick UP** or **DOWN** to adjust the incoming audio level of the speaker on the handset, headset or the speakerphone



#### To forward your calls to an extension or Voicemail:

- Press the TALK key
- 🆀 Dial \* 7 1 0
- Press 2 to forward all calls immediately or –
- Press 3 to forward calls only when you are busy on a existing call or -
- Press 4 to forward calls only when you do not answer them or -
- Press 5 to forward calls when you are busy or are not able to answer
- Enter the extension number to which your calls will be forwarded. In many cases this is the extension number of the Voicemail System
- Pressing 6 at the third step will call forward all calls to an outside number such as your cellular phone (Note: Not everyone has this feature available to them)
- Then enter 9 plus the outside telephone number as you would dial it from your phone
- Pressing 0 at the third step will cancel the call forward settings above
- If you are temporarily located at another extension and wish to have all your calls follow you to that extension, from the remote extension press 7 then your extension number
- Pressing 8 at the third step will cancel the above follow me call forwarding
- Press the CANCEL (PWR) key to exit

#### To check the call forwarding setting:

- Push the Joystick to the RIGHT, the FUNC soft-key
- Push the Joystick UP and DOWN to move the cursor to "Fwd/DND" or press the number 2

#### **CALL LOG - INCOMING**

#### To call using the Incoming Call Log:

- Push the Joystick UP or DOWN
- Push the Joystick UP or DOWN to view the caller you would like to dial
- Press the TALK key

#### To store the caller into the H/S (Handset) Phonebook:

- Push the Joystick UP or DOWN
- Push the Joystick UP or DOWN to view the caller you would like to store
- Press the Joystick straight IN



Press the Joystick straight IN as the OK soft-key with the cursor at Save Phonebook

- The phone will prompt you to edit the name of the number just accepted or enter a name if none was presented by the phone company. Use the keypad to select each letter required for the name (Max. of 16 characters). You can also use the Joystick LEFT and RIGHT to move the cursor or press the XFER/CLR key to correct a single misdialed entry
- Press the Joystick straight IN as the OK soft-key
- You will now have an opportunity to edit the phone number if you wish. Once completed press the Joystick straight IN as the OK soft-key
- To assign the new contact into a group or "Private Category" use the **Joystick UP** or **DOWN** to move the curser to the Category required or leave it at **Off**
- Press the Joystick straight IN as the OK soft-key to save
- Press the CANCEL (PWR) key to exit

# **CALL LOG - OUTGOING**

#### To call using the Outgoing Call Log:

Press the RIGHT soft-key which acts as the Outgoing Call Log soft-key



- Push the Joystick UP or DOWN to view the caller you would like to dial
- Press the TALK key

#### To store the number into the H/S (Handset) Phonebook:

Press the RIGHT soft-key which acts as the Outgoing Call Log soft-key



- Push the Joystick UP or DOWN to view the caller you would like to store
- Press the Joystick straight IN



Press the Joystick straight IN as the OK soft-key with the cursor at Save Phonebook



- The phone will prompt you to edit the name of the number just accepted or enter a name if none was presented by the phone company. Use the keypad to select each letter required for the name (Max. of 16 characters). You can also use the Joystick LEFT and RIGHT to move the cursor or press the XFER/CLR key to correct a single misdialed entry
- Press the Joystick straight IN as the OK soft-key



- You will now have an opportunity to edit the phone number if you wish. Once completed press the Joystick straight IN as the OK soft-key
- To assign the new contact into a group or "Private Category" use the Joystick UP or DOWN to move the curser to the Category required or leave it at Off
- Press the Joystick straight IN as the OK soft-key to save
- Press the CANCEL (PWR) key to exit

# **CALL PICKUP**

## To pick up a call ringing at another extension:

- Dial \* 4 1 plus the extension number of the ringing phone or dial \* 4 0 plus the two-digit group number for which the ringing phone belongs
- Press the TALK key

# **CONFERENCE CALL**

## To initiate a conference call from a wireless phone:

- Place or receive the initial call
- Press the RIGHT soft-key which acts like as a conference soft-key



- Dial an internal extension number or –
- To call an external party, select another line or dial 9 plus the external number
- When the person answers, press the RIGHT soft-key (conference key) to connect all parties. The display will show CONFERENCE:3
- To add additional parties repeat the above 3 steps for a maximum of 8 parties including yourself (Note: Single line telephones can only initiate 3 party conferences but you can use a wireless or digital phone to include them)

# **CONTRAST SETTING**

#### To set the contract level of your display phone:

- Enter the Main Menu by pressing the Joystick straight IN which acts as the Main Menu Soft-key
- Use the Joystick UP and DOWN or LEFT and RIGHT to the "Setting Handset" sub-menu
- Press the Joystick straight IN as the OK soft-key



- Use the Joystick UP or DOWN to move the cursor to the "Display Option" sub-menu
- Press the Joystick straight IN as the OK soft-key
- Use the Joystick UP or DOWN to move the cursor to "LCD Contrast"
- Press the Joystick straight IN as the OK soft-key
- Use the Joystick UP or DOWN to change the current contrast level

- Press the Joystick straight IN as the OK soft-key
- Press the CANCEL (PWR) key to exit

# **DOOR OPENING FUNCTION OF DOORPHONE**

- If you have answered a doorphone call, press the 5 key
- If you want to open the door when not on a doorphone call, dial \* 5 5 plus the two-digital doorphone number and then press the TALK key (Note: Not all extensions have this authority)

## **EXTENSION DIALING - INTERNAL**

#### Dialing extensions by the user name:

Press the LEFT soft-key which acts as the Phonebook soft-key



- Continue to press the LEFT soft-key until you see "Ext Phonebook" across the top of the display
- Use the keypad to enter the first letter of the extension user's name you would like to call and press the Joystick straight IN which acts as the OK soft-key
- Use the Joystick UP or DOWN until the person you would like to call is displayed
- Press the TALK key

# HANDS FREE OPERATION

#### Allows you to enable and disable the hands free operation:

- While on a call (without using a headset), press the TALK key once. This will enable the speaker on the back of the phone and the display will show "Speaker Phone"
- To disable the speakerphone and return to handheld mode, press the TALK key once more. This will disable the speaker on the back of the phone and the "Speaker Phone" which was displayed will disappear

# **HEADSET OPERATION**

#### To enable and disable the headset mode of operation:

Simply insert your 2.5 mm headset into the headset jack on the side of the phone to enable the function or remove the headset to disable it

# Hold

# To place a call on hold:

While on a call press the HOLD key

**To place a call on exclusive hold** (preventing it from being accessed by another extension):

While on a call press the HOLD key twice

#### To retrieve a caller that you've placed on hold:

- Press the INT key for internal calls or –
- For outside calls, push the Joystick to the RIGHT and then press the corresponding digit (0-9,\*,#) for the CO key\* of the line holding wish to retrieve (a key with a slow flashing solid "O" next to it on the right side of the display) or –



For outside calls, push the Joystick to the RIGHT and then push the Joystick UP or DOWN to move the cursor to the appropriate CO key\* of the line holding you wish to retrieve (a line key with a slow flashing solid "O" next to it on the right side of the display). Then press the Joystick straight IN which acts as the OK soft-key

## To retrieve a caller that someone else has placed on hold:

- Push the Joystick to the RIGHT and then press the corresponding digit (0-9,\*,#) for the line holding you wish to retrieve (a line key with a slow flashing "O" next to it on the right side of the display) or –
- Push the Joystick to the RIGHT and then push the Joystick UP or DOWN to move the cursor to the appropriate CO key\* for the line holding you wish to retrieve (a line key with a slow flashing "O" next to it on the right side of the display). Then press the Joystick straight IN which acts as the OK softkey

## To put a call on hold and answer another line(s):

- Press the **HOLD** key
- Push the Joystick to the RIGHT and then press the corresponding digit (0-9,\*,#) for the line holding you wish to answer (a line key with a rapidly flashing "O" or solid "O" next to it on the right side of the display) or –
- Push the Joystick to the RIGHT and then push the Joystick UP or DOWN to move the cursor to the appropriate CO key\* for the line holding you wish to answer (a line key with a rapidly flashing "O" next to it on the right side of the display). Then press the Joystick straight IN which acts as the OK soft-key
- To answer other incoming calls, repeat the steps above
- To return to the other caller(s), press HOLD for the current caller, followed by the Joystick to the RIGHT and then press the corresponding digit (0-9,\*,#) for the line holding you wish to retrieve (a line key with a slow flashing solid "O" next to it on the right side of the display) or –
- Press HOLD for the current caller, followed by the Joystick to the RIGHT and then push the Joystick UP or DOWN to move the cursor to the appropriate CO key\* for the line holding you wish to retrieve (a key with a slow flashing solid "O" next to it on the right side of the display). Then press the Joystick straight IN, acts as the OK soft-key

#### To retrieve a call holding at another extension:

- Press \* 5 1 plus the DSS key\* or the extension number
- Press the TALK key

# **ONE TOUCH KEY**

# Using One-Touch Speed Dial Keys (F-CO / DSS Keys\*):

- Push the Joystick to the RIGHT which acts like the F-CO soft-key
- Press the corresponding digit (0-9,\*,#) for the One-Touch key (F-CO/DSS key\*) that you wish to use or -
- Push the Joystick UP or DOWN to move the cursor to the appropriate One-Touch key (F-CO/DSS key\*) that you wish to use. Then press the Joystick straight IN which acts as the OK soft-key

# PAGING

#### To page:

- Press \* 3 3 plus the two-digit paging group followed by the TALK key or -
- Press the F-CO/DSS Key\* preprogrammed as a page key
- After the tone, voice your announcement
- Hang up **or** if you require a response, please wait

## To answer a page:

- Press \* 4 3 and then press the TALK key
- After the tone, you will be connected to the caller

# **RINGER/VIBRATE SETTING**

To program how the phone will alert when receiving calls internally, from the outside, as a group or calls from contacts in your various Private Categories:

- Enter the Main Menu by pressing the Joystick straight IN which acts as the Main Menu Soft-key
- Use the Joystick UP and DOWN or LEFT and RIGHT to the "Setting Handset" sub-menu
- Press the Joystick straight IN as the OK soft-key



- Use the Joystick UP or DOWN to move the cursor to the "Incoming Option" sub-menu
- Press the Joystick straight IN as the OK soft-key
- Use the Joystick UP or DOWN to move the cursor to the "Ringer Type" sub-menu
- Press the Joystick straight IN as the OK soft-key
- Use the Joystick UP or DOWN to move the cursor to the type of call you need to change. Select either "Intercom Ring", "CO Ring", "Group Ring" or "Private Ring"
- Press the Joystick straight IN as the OK soft-key
- If changing the Ringer Type for the Private Categories, you will have to use the Joystick UP or DOWN to move the cursor to the specific Category number you want to change. Then press the Joystick straight IN as the OK soft-key
- Use the Joystick UP or DOWN to move the cursor to the item you want to change. Select either "Ringer Pattern" to select 1 of 6 ringers or 1 of 9 melodies, "LED Pattern" to select 1 or 4 colour sequences or "Vib. Pattern" to select 1 of 7 vibration settings
- Press the Joystick straight IN as the OK soft-key
- Press the CANCEL (PWR) key to exit

# **RINGER VOLUME ADJUSTMENT**

While your phone is ringing:

Use the Joystick UP or DOWN arrows to increase or decrease the ringer volume

## While your phone is idle:

Enter the Main Menu by pressing the Joystick straight IN which acts as the Main Menu Soft-key



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- Use the Joystick UP and DOWN or LEFT and RIGHT to the "Ringer Volume" sub-menu
- Press the Joystick straight IN as the OK soft-key



- Use the Joystick UP or DOWN to change the current ringer volume
- Press the Joystick straight IN as the OK soft-key
- Press the CANCEL (PWR) key to exit

# **SPEED DIAL - STATION DIRECTORY**

To store a contact in the HS (Handset) Phonebook (100 speed dial numbers may be stored):

- Enter the Main Menu by pressing the Joystick straight IN which acts as the Main Menu Soft-key
- Use the Joystick UP and DOWN or LEFT and RIGHT to the "New Phonebook" sub-menu
- Press the Joystick straight IN as the OK soft-key



- The phone will display how many remaining entries exist in the phonebook and, providing there is space, will prompt you to enter the name of your contact. Use the keypad to select each letter required for the name (Max. of 16 characters). You can also use the Joystick LEFT and RIGHT to move the cursor or press the XFER/CLR key to correct a single misdialed entry
- Press the Joystick straight IN as the OK soft-key
- You will now have an opportunity to enter the phone number as you would dial it from your phone (this may consist of including a 9 in front of the number). Once completed, press the Joystick straight IN as the OK softkey
- To assign the new contact into a group or "Private Category" use the Joystick UP or DOWN to move the curser to the Category required or leave it at Off
- Press the Joystick straight IN, the OK soft-key to save
- Press the CANCEL (PWR) key to exit

#### Dialing using H/S (Handset) Phonebook speed dials:

Press the LEFT soft-key which acts as the Phonebook soft-key



- You should see "H/S Phonebook" across the top of the display (if not continue to press the LEFT soft-key)
- Use the keypad to enter the first letter of the contact name you would like to call and press Joystick straight IN which acts as the OK soft-key
- Use the Joystick UP or DOWN until the person you would like to call is displayed
- Press the TALK key

# **SPEED DIALS – SYSTEM DIRECTORY**

#### Dialing system speed dials by name:

Press the LEFT soft-key which acts as the Phonebook soft-key



- Continue to press the LEFT soft-key until you see "PBX Phonebook" across the top of the display
- Use the keypad to enter the first letter of the contact name you would like to call and press Joystick straight IN which acts as the OK soft-key
- Use the Joystick UP or DOWN until the person you would like to call is displayed
- Press the TALK key

# **TRANSFERRING CALLS**

## To transfer a caller while on a call:

- Select the preprogrammed DSS Key\* or –
- Press the XFER/CLR key and then dial the desired extension number or –

#### To transfer a caller to an outside number:

- For those who have this authority, while on a call press the XFER/CLR key
- Select a line or dial 9 plus the external number
- Do one of the following:
  - To complete the transfer hang up using the CANCEL (PWR) key
  - To announce the transfer wait for an answer, consult and then hang up using the CANCEL (PWR) key
  - To cancel the transfer press the XFER/CLR key

# **TRANSFERRING CALLS DIRECTLY TO VOICEMAIL**

#### To transfer a caller directly to a mailbox:

- Select the CO/DSS Key\* preprogrammed as VOICEMAIL TRANSFER (VTR)
- Select the preprogrammed DSS Key\* or dial the desired extension number
- To complete the transfer and hang up using the CANCEL (PWR) key

#### VIBRATE ALERT SETTING

## To program if the phone will vibrate when receiving calls:

- Enter the Main Menu by pressing the Joystick straight IN which acts as the Main Menu Soft-key
- Use the Joystick UP and DOWN or LEFT and RIGHT to the "Setting Handset" sub-menu
- Press the Joystick straight IN as the OK soft-key



- Use the Joystick UP or DOWN to move the cursor to the "Incoming Option" sub-menu
- Press the Joystick straight IN as the OK soft-key



- Use the Joystick UP or DOWN to move the cursor to "Vibrate"
- Press the Joystick straight IN as the OK soft-key
- **7** Use the Joystick UP or DOWN to move the cursor to "Vib. & **RING**" which has both the vibrate alert and the audible ringer working at the same time or "Vib. -> RING" which has the vibrate alert active for 5 rings and then stops while the audible ringer begins or "Off" which disables the vibrate ringer and has only the audible ringer activated
- Press the Joystick straight IN as the OK soft-key
- Press the CANCEL (PWR) key to exit

#### WIRELESS XDP PARALLEL MODE FROM PS

Using your PS (Portable Station) as a parallel extension to a desk phone:

- Press \* 4 8 1 plus the extension number to which the wireless phone will be in parallel mode with or press \* 4 8 0 to cancel
- Press the TALK key

\*Note: Flexible CO key or F-CO also called a DSS key can be preprogrammed in many ways. It can be programmed as a line appearance, one-touch key for externals numbers, a system feature key or as a co-worker's extension (referred to as a DSS key - Direct Station Selection). If programmed as a DSS Key you may call the extension or transfer a call to them by activating the DSS key as instructed in the document above. On wireless phone you will see a solid "O" next to the DSS key on the right side of the display when that co-worker's extension is busy.

\*\*Note: Function (FUNC) Keys can be programmed with a variety of system functions. These include Redial, Forward and Do Not Disturb (Fwd/DND) indication, perform a Flash/Recall on a line, enable or disable Auto Answer, initiate a conference call, insert a pause when programming a phone number, access Auto Dial numbers, enter station proarammina.