



## A Managed IT Service Provider. With an emphasis on service.

For more than 20 years Sunco Communication and Installation has earned its reputation as our customer's most trusted systems integrator. From telecommunications to connectivity, our focus on becoming a strategic partner to our customers is second to none. With our addition of leading IT provider Isosceles Business Systems, that handson, collaborative and dedicated approach is available in a broader range of business-critical ways with **Sunco Managed IT Services**.

# TAILORED SERVICES DESIGNED TO MEET YOUR NEEDS

We know that no two businesses are alike. So you shouldn't settle for a one-size-fits-all approach to managed services.

Sunco specializes in designing tailored, flexible services with predictable costs and 24x7 support that meets your needs today and can change with them tomorrow.

And we support you with an IT Services Process honed over 20 years of experience, designed to provide you with everything from the strategy and services to security to help desk support you need to thrive.

# INDUSTRY-LEADING EXPERTISE WITH PRICING YOU CAN PREDICT

Technological expertise is just the beginning. Sunco takes the time to understand your business to design a managed IT services approach that provides you the uptime, business continuity, security and proactive support you need to succeed.

And as a Microsoft Silver Partner we provide a full suite of IT solutions including network infrastructure, cloud solutions, backup and system data recovery, systems and device monitoring and maintenance, and operations reporting. Managed IT services designed to help your organization run efficiently so you can focus on your core business.

All at a fair, competitive and transparent price you can rely on.

### So... Why Sunco?

We're dedicated to delivering the managed IT services experience you deserve and we are invested in your success from day one.

Call Us: 1-855-910-7784

### FIND OUT HOW SUNCO MANAGED IT SERVICES CAN SUPPORT YOUR BUSINESS.

You deserve more from your Managed IT Services provider. You deserve a partner that's as invested in your business as you are. Sunco is that partner.

Our consultative approach means we're committed to being a true partner for you, and invested in your success today and well into the future.

Some of the ways our customer-focused approach to Managed IT Services can help you include:



#### **Server Support**

- 24/7 Server Monitoring and Reporting
- Server Maintenance
- Active Directory Management
- Secure Backup Services
- Managed Antivirus Software
- CIRA DNS Firewall
- Annual Stakeholder Meeting
- Remote and Onsite Delivery Support



#### **Workstation Support**

- 24/7 Computer Monitoring and Reporting
- Computer Mainenance
- Help Desk Services
- Secure Remote Worker Access
- Basic Help Desk Support for Devices
- Managed AntiVirus Software
- CIRA DNS Firewall
- Email Security Filtering Service
- Annual Stakeholder Meeting
- Remote and Onsite Delivery Support



#### **Network Management**

- Network Service and Performing Monitoring
- Device Maintenance
- Device Licencing
- Annual Stakeholder Meeting
- Remote and Onsite Delivery Support



### **Mobile Device Management**

- Device Inventory and Tracking
- App Distribution
- Remote Wipe
- App Whitelisting and Blacklisting
- Help Desk Services
- Password Enforcement
- Data Encryption Enforcement
- Remote and Onsite Delivery Support



#### **Microsoft 365**

 As a Microsoft Certified Silver Solutions Provider Sunco sells and supports the entire product line.



#### Sunco Server Backup

Virtualized Server Backup

Contact Sunco today at 855-910-7784 or email salesforce@sunco.ca



#### **Your Trusted Systems Integrator**

18961 - 111 Ave, Edmonton, AB T5S 2X4 D 780.809.1786 | F 780.651.6549

SUNCO.ca